

To whom it may concerns,

I am writing regarding how importance the VRS, (Video Relay Service) is to us, the deaf people. And to you, the people of FCC, too.

Here's a list:

- 1) Communication faster than using a traditional TTY
 - A) 1,000 words in transcripts : TTY 1 hour & VRS 15 minutes
 - B) no needed to use "GA" go ahead and "SK" stop key
 - C) no frustration over misspelling to type on TTY

Results: saving your cost for time allowed to use

- 2) Emotional shown
 - A) TTY conversation; both side of callers never felt emotional connection
 - B) VRS conversation; both side of callers felt emotional connection

Results: saving your cost for less misleading in order of saving times

- 3) English Translation
 - A) smooth conversation: Video Interpreters usually translate ASL to English
 - B) no misunderstanding conversation

Results: saving your cost for no more delaying of using up times to clear up the conversation.

At Last, you can see that it really makes a big difference ?

Here is an example:

3,000,000 minutes of using up by the TTY thru the traditional Relay Service

450,000 minutes of using up by the VRS

Results: It saves you some million dollars

Thank you for reading and thinking twice before you, the FCC making a final decision.

